



UNDERSTANDING COMMERCIAL (SMALL POWER USER) ELECTRICITY TARIFFS

IN CAPE TOWN – 2026/27

(Applicable from 1 July 2026)

(NOT APPLICABLE TO ESKOM SUPPLIED AREAS)

- Small Power User tariffs are available to commercial customers with a Notified Maximum Demand of up to 500 kVA. These customers may choose to be supplied on a Small Power User tariff or, where appropriate, on the Large User Low Voltage Time-of-Use tariff.
- The customer is responsible for selecting the applicable Small Power User tariff. This selection is subject to the relevant Tariff Policy requirements, and the City does not automatically allocate or change customers to a different tariff.
- Customers wishing to take their supply at Small Power User 2 shall be permitted to do so only if a prepayment meter or AMI is installed.
- Customers wishing to take their supply at the Small Power User 2 with AMI installed (may include SSEG customers) shall be required to pay the Commercial AMI Administration Fee.
- Customers with AMI installed and Non-Residential Small-scale Embedded Generation customers, shall not be permitted to take their supply at the Small Power User 3 Tariff.
- Customers may only take their supply at the Small Power User 3 Tariff if they have a prepayment meter installed.
- **The applicable Small Power User tariff options are:**
 - **Small Power User 1** - generally financially beneficial for customers using more than approximately 1 400 kWh per month.
 - **Small Power User 2** - generally financially beneficial for customers using up to approximately 1 400 kWh per month, subject to the relevant metering requirements.
 - **Small Power User 3** - generally financially beneficial for customers using below 250 kWh per month, or where supply is intermittent, subject to the relevant metering requirements.
- Existing customers who wish to change their tariff may submit a written request to do so. The request must be submitted by the property owner or an appointed proxy and will be subject to the necessary verification, eligibility and metering checks before the tariff change can be considered.
- For reference, 1 unit of electricity is equal to 1 kWh.
- The rates that apply to each tariff are set out in the [City's Electricity Consumptive Tariff Schedule](#). Customers can also visit the [Cost of Electricity page](#) on the City's website for more information on electricity tariffs and related requirements.

NOTE:

- Since 1 July 2015, customers have not been permitted to remain on the Small Power User 2 tariff unless a prepayment meter is installed, except where a credit-metered customer is awaiting the installation of a prepayment meter.
- From 1 July 2021, customers may be supplied on the Small Power User 2 tariff via an AMI meter, provided the AMI meter is installed at the customer's own expense and the applicable Commercial AMI Administration Fee is paid (see Miscellaneous Tariff Schedule).

- Customers on Small Power User 1 who do not already have a prepayment or AMI meter may apply to move to Small Power User 2 if they also apply for the required meter installation at their own expense. The Small Power User 2 tariff will apply from the date of application and will not be backdated.
- Small Power User 3 is only available to supplies fed via a prepayment meter. No other metering type is permitted for this tariff.